

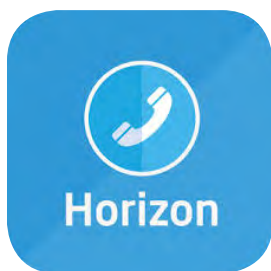
A & N can supply you a Business Phone System



Your business can of course source it's phone system from just about any telecoms company. What differentiates us from other potential suppliers is the integration expertise we can bring linking your computer systems to your telephony.

The Problem ...

For many businesses, improvements in their IT hasn't been matched by improvements in telecoms. You might well have made huge strides forward in recent years with better computer systems, faster broadband, enhanced security – but has telecoms changed/improved? Possibly not. There are lots of telecoms companies out there that would be delighted to sell you a new system – but invariably they lack the knowledge, desire & expertise to go the extra mile to get your telephony working with your IT to provide a fully integrated technology solution that really delivers the communications platform your business needs.



Option 1 of 2 (Horizon)

Gamma Horizon is a market leading UK cloud based telephone system for SME's. When combined with our IT expertise we take Horizon & "super-charge" your communications experience with a whole host of telecoms improvements to make your use of the phones significantly more efficient.

Standard integration we provide includes; your phone extension on your mobile, cordless headsets instead of working "one-handed" on the computer, your extension at home (if you work from home occasionally) & many more solutions properly linking telephony to computer systems.

Option 2 of 2 (Teams)

Microsoft are now offering an add-on to Teams called Business Voice. This is a fully functional telephone system developed/created for small to medium sized businesses.

Based totally in the cloud, you can run this phone system from your multimedia PC/laptop and an app on your phone. No need for the old fashioned desk phones. Take your extension with you "anywhere." Fantastic for homeworking. This type of telephony is the future!

Excellent integration with Outlook means you have your phone address book at your fingertips e.g. click on a customer number within Outlook & it rings them in Teams. Manage all your incoming calls from within Teams e.g. transfer, divert to voicemail, etc. Properly facilitate agile working - all your staff can use the company phone system from anywhere provided they have an internet connection.

Why Us - Several Reasons ...

- ✓ Friendly, jargon free support with IT skills that transfer into helping your staff get the absolute most from a phone system.
- ✓ Address book integration. I.e. clients in your CRM are automatically in your phone system.
- ✓ Extensive management reporting. E.g. list all yesterday's missed unreturned calls.
- ✓ Call recording options ranging from basic through to full MiFID II compliant.

Call To Action ...

Get your phone system properly integrated into your IT so that you can offer a better all round telephony solution to your staff and your clients.

For more information about improving your telephony with us, or any of our products & services, give us a call on **01772 823775**
We'd love to explain how we can help you.

A & N; Your Outsourced IT Dept

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